



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2016 - December 31, 2016

Filing Confirmation Number: 0007619595

Filing Deadline: March 23, 2017

FRN: 0017389958

Filing Date: 01/12/2017 11:32 AM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Palmer Wireless  
Brand Names: Palmer Wireless  
Maximum Communications  
Duet Wireless

PO Box:

Street Address: 2848 2nd Street S #195

City: St Cloud

State: MN

Zip Code: 56301

Contact Name: Albert Kangas  
Contact Phone: (320) 281-3500  
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Contact Email: albert.kangas@corewg.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

## Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

## Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: [www.palmerwireless.com](http://www.palmerwireless.com)

Explain:

## Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Palmer Wireless has store locations in the St Cloud area where customers can purchase service and receive technical support for their service.

## Methodology for Functionality Levels

Basic - Feature Phone

Smart - Touchscreen Smart Phone

## Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 14

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	9	64%	1	7%	4	29%	14
Wi-Fi	1	50%	1	50%			2

## Handset 1: Alcatel Go Play

### Handset Maker

Alcatel

### Handset Model Name

Go Play

### FCC ID

RAD557

### Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

### Functionality Level

Smart

### Remarks

## Handset 2: Alcatel One Touch

### Handset Maker

Alcatel

### Handset Model Name

One Touch

### FCC ID

RAD390

### Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz Wi-Fi  
900 MHz GSM  
900 MHz Wi-Fi  
1800 MHz GSM  
1800 MHz Wi-Fi  
1900 MHz GSM  
1900 MHz Wi-Fi

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### Functionality Level

Smart

#### Remarks

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### Handset 3: MAXWEST ASTRO 3.5

#### Handset Maker

MAXWEST

#### Handset Model Name

ASTRO 3.5

#### FCC ID

2AEN3ASTRO35

#### Air Interfaces/Frequency Bands

850 MHz GSM  
850 MHz Wi-Fi  
900 MHz GSM  
900 MHz Wi-Fi  
1800 MHz GSM  
1800 MHz Wi-Fi  
1900 MHz GSM  
1900 MHz Wi-Fi

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### Functionality Level

Smart

#### Remarks

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### Handset 4: MAXWEST Gravity 5

#### Handset Maker

MAXWEST

#### Handset Model Name

Gravity 5

#### FCC ID

2AEN3GRAVITY5LTE

#### Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Smart

#### Remarks

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### Handset 5: MAXWEST Gravity 5.5

#### Handset Maker

MAXWEST

#### Handset Model Name

Gravity 5.5

#### FCC ID

2AEN3GRAVITY55LTE

**Air Interfaces/Frequency Bands**

850 MHz GSM  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Smart

**Remarks**

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**Handset 6: Motorola Moto G 2nd Edition****Handset Maker**

Motorola

**Handset Model Name****FCC ID**

Moto G 2nd Edition

IHDT56QB2

**Air Interfaces/Frequency Bands**

850 MHz GSM  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### Functionality Level

Smart

#### Remarks

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### Handset 7: Motorola Moto G 3rd Edition

#### Handset Maker

Motorola

#### Handset Model Name

Moto G 3rd Edition

#### FCC ID

IHDT56QG1

#### Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### Functionality Level

Smart

#### Remarks

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## Handset 8: Samsung Galaxy Note Edge

### Handset Maker

Samsung

### Handset Model Name

Galaxy Note Edge

### FCC ID

A3LSMN915G

### Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

### Functionality Level

Smart

### Remarks

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## Handset 9: Samsung Grand Prime

### Handset Maker

Samsung

### Handset Model Name

Grand Prime

### FCC ID

A3LSMG531H

### Air Interfaces/Frequency Bands

850 MHz GSM

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Basic

#### Remarks

### Handset 10: Samsung J1

#### Handset Maker

Samsung

#### Handset Model Name

J1

#### FCC ID

A3LSMJ100VPP

#### Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### Functionality Level

Smart

#### Remarks

### Handset 11: Samsung J5

#### Handset Maker

Samsung

#### Handset Model Name

J5

#### FCC ID

A3LSMJ500FN

**Air Interfaces/Frequency Bands**

850 MHz GSM  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

**Functionality Level**

Smart

**Remarks**

Smart

**Handset 12: Samsung J7****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

J7

A3LSMJ700M

**Air Interfaces/Frequency Bands**

850 MHz GSM  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM

**Dates**

This handset model was offered from: 01/16 to 12/16

**Ratings**

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Smart

#### Remarks

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### Handset 13: Snapfon ezTwo

#### Handset Maker

Snapfon

#### Handset Model Name

ezTwo

#### FCC ID

ZXL-EZTWOB1

#### Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

#### Dates

This handset model was offered from: 01/16 to 12/16

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### Functionality Level

Basic

#### Remarks

## Handset 14: Verykool RS90 Vortex

### Handset Maker

Verykool

### Handset Model Name

RS90 Vortex

### FCC ID

WA6RS90

### Air Interfaces/Frequency Bands

850 MHz GSM

### Dates

This handset model was offered from: 01/16 to 12/16

### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Basic

### Remarks

## Certification

### This Report has been certified by:

Albert Kangas Manager  
01/12/2017 11:32 AM